Software to obtain and maintain ISO 9001 Standards

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Making ISO 9001 standards the core of your construction contractor quality management system

What is it?

Why do construction contractors need it? How to implement ISO 9001 QMS Standards?

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Construction Management Software crafted for the operations management needs of construction contractors

ISO 9001

Many people tend to conceive a Quality Management System (QMS) as a mere cluster of like-purposed documents. And as a point of fact, this viewpoint is somewhat true. Without documentation your construction contractor QMS would lack backbone.

Furthermore, purposed paperwork often helps bring minds together for focus on project achievement and success

To this underlying principle, the documentation associated with a construction-based Quality Management System not only defines the policies, processes and procedures that affect the associated operations, products and services but rather it actually serves to shape the mindset of everyone involved in the success, or failure, of the defined system.

In essence, the efficient, effective and reliable construction contractor QMS must establish and document the core principles for planning and executing organization functions that impact your overall company capability to meet and satisfy customer requirements. And this process can only be fully completed by engaging the mindset of those who establish the overall authority, control and integrity of the system.

In the end, your construction contractor QMS should ensure effective management of the entire system in a manner that produces name-branding integrity, the kind of international recognition that instills confidence, faith and pride into the hearts and minds of your existing and prospective customers. It is an infinitely critical means to ensure that your company endures long while enjoying reasonable growth and prosperity. This paper examines the benefits of an applied ISO 9001:2015 Quality Management System. Our task is to define and illustrate the value of the program. We want construction contractors to understand the importance and the benefits of applying the ISO 9001:2015 to quality management controls, authority and integrity. Furthermore, we also intend to prove that employing our <u>Assignar construction industry operations software</u> can simplify, improve and elevate your existing management of workforce, assets, compliance and supply chain resources.



Introduction

By implementing a structured Quality Management System, construction contractors seek to document, improve and verify fundamental daily operational practices in a manner that enables the organization to better satisfy the requirements and expectations of customers, associated parties and company stakeholders. The core documentation of an effective QMS program addresses many concepts, including the following primary goals:

- Create comprehensive QMS specifications
- Clearly delineate authorities
- Establish core inter-relationships and personnel operating responsibilities
- Declare and define procedures and activities pertinent to QMS requirements
- Define effective and reliable processes for accumulating, reporting, tracking, analyzing and responding to QMS-related events
- Institute a system to audit and ensure compliance within the stated and established QMS standards and goals.

To be efficient as well as effective, your construction-focused Quality
Management System must not only address company management,
staff and workers, but it must also provide customers, external
organizations and associated individuals with confidence in the integrity
of the established QMS controls and functionality.

In the following text, we set focus on why and how use of the ISO 9001:2015 framework can enhance Quality Management within the construction industry. A theme of established QMS integrity runs deep within these pages. Not all sections of the ISO 9001:2015 apply to every organization. Thus we do not devote great time to the introduction of new definitions or to the rehashing of standard business terminology. However, do not use any missing details as justification for exclusion of any given component of the ISO 9001:2015 framework. Rather seek to expand in the areas applicable to your organization.



Core Principles

In order to craft a Quality Management System that purposefully equates "performance integrity" and the "organizational identity" of your construction company as one-in-the-same you must implement a system that complies with a known and accepted standard of measurement. At all points pertaining to company operations, job performance, products and services your QMS should echo the essence of reliable and continuous customer satisfaction. This is the power of implementing the ISO 9001:2015 quality management framework as published by the International Organization for Standardization (ISO).

By adopting the standards characterized by the ISO 9001:2015 framework, your construction contractor organization can streamline the processes best suited to promote improved day-to-day and year-round operational efficiency. It is a system applicable to any organization within any sector of business, industry and activity – a system of standards that seeks to fulfill three core and unified purposes:

- Provide participating organizations with tested and balanced tools and guidance that can be used to ensure accurate, consistent and reliable delivery of products and/or services that meet or exceed customer expectations
- To promote established processes geared to ensure that participating organizations and their customers reap the benefits of a system crafted with the intention of promoting consistent improvement in all areas of company operations and performance
- To ensure that your organization establishes trustworthy and "verified organizational identity" via confirmed and assured "quality performance integrity".



Benefits of Standards-Driven QMS

Good ideas are not always an easy sell. To write briefly on matters pertaining to QMS control, authority and integrity is one thing; to establish a backbone of accumulated benefits is another. On some projects, labeling the specifics of cost-versus-return is simple. However: when seeking to implement a functional QMS, characterizing the effective Return-On-Investment can be somewhat difficult.

This section provides better understanding of the practical benefits associated with implementing an ISO 9001 QMS. Use the information to set focus on those areas within your company wherein better performance equates to value gained. Make no mistake about it: We do not overstate the payback associated with ISO 9001:2015. By implementing ISO 9001 standards, small companies as well as large companies have uncovered new means of cost efficient operations.



Credibility, Integrity And Company Image – A Natural Marketing Tool

Whether upgrading from ISO 9001:2008 or beginning fresh with ISO 9001:2015, you are working with an internationally recognized standard for quality assurance. Many companies, particularly those in the public sector, in search of suppliers limit outsourcing to organizations that have implemented ISO 9001 QMS standards. To these prospective customers, having attained ISO 9001:2015 certifications evidences your company's credibility and integrity in all points of quality control. Do not enable a lack in ISO 9001 certifications with the power to keep your company from landing lucrative government jobs and large corporate contracts.

Memorial Customer Satisfaction – Promotes Additional Revenues

As a foundational ISO 9001 prerequisite, a focus on planning and pushing to meet and exceed customer requirements works to the benefit of promoting additional company revenue. It's about keeping customers loyal, ensuring repeat business and promoting client referrals.



Enhanced Process Integration – The Core of Efficiency-Driven Cost Savings

ISO 9001 QMS seeks to apply a process approach that simplifies authority and control over routine process interactions. This enables easy identification of areas of performance wherein improved efficiency equates to an increase in cost savings. It's about reducing waste, eliminating inefficiencies associated with process handoff, and effective error control throughout your operations. In the end, you reap the benefits of efficiency-driven cost savings.

Evidence-Based Decision Making – Avoiding Trial and Error

One prime principle behind the ISO 9001:2015 QMS sets focus on evidence-based project decision-making processes. It's about accumulating accurate and timely details rather than reacting to spur-of-the-moment gut feelings. It's about concentrating applied resources in areas best suited for improved efficiency rather than oiling the squeaky wheel. It's about monitoring processes, evaluating current data, and reacting in a manner that avoids trial and error in favor of evidence-driven cost savings.



Improvement-Based Work Culture – Benefits of Continual Process Adjustments

Establishing an "improvement-based" work culture can help your construction contractor company identify and isolate troubled processes and troubled areas of organizational output. With the aid of reliable construction-based 9001 QMS software, you can more easily define methods for systematic processing wherein the impact of problems can be greatly reduced. An improvement-based work culture is about speedy recovery from workflow disruptions, a continuous yearly improvement in daily processes, and accumulation of greater overall efficiencies and cost savings. It's the benefits of continual process adjustments.



Employee Engagement – Increased Productivity Thru Greater Personal Investment

From the construction of a childhood tree house to the final polishing of the world's tallest structures, the success of any building endeavor ultimately relies on the personal engagement of those invested in the completion of the project. When fully devote to the task at hand, your employees represent a primary working component for process improvements, error preventing and increased productivity.

- Engage them
- Educate them
- Rely on them
- Hear them
- Respond to their input.

As a result, your construction company will reap improved quality, better cost savings and greater evidence of overall all commitment to performance integrity.

Streamlined Processes – The Pathway To Enhanced Financial Performance

In the bottom line, a QMS drafted in the order of the ISO 9001:2015 standard helps your company achieve improved operational efficiency. And this, my friend, is a sure pathway to enhanced financial performance.



ISO 9001 – Your point of QMS origin

We've explained ISO 9001 benefits, side dressings and integrity-based name branding. But let us do one last quick point of convincing.

As an accepted international framework for Quality Management, ISO 9001 resides in a fundamental position of worldwide influence. This means that any time groups within the construction industry seek to upgrade specific industry requirements, the standards relating to your specific industry represent international concerns. And your input is just as important as that of anyone else in the industry.

By making ISO 9001:2015 your point for QMS origin, you build upon an ever-improving set of management standards – Standards that help you follow a structure for organization and delivery compatible with that of your peers. Any construction company desiring to incorporate improved process control, authority and ensured quality integrity as a primary component of daily operations can benefit from the implementation of ISO 9001 standards.

Build on efficiency

Improve your processes

Increase your cash flow

Gain access to new opportunities

Enhance your reputation

Land government jobs and larger contracts

Become a member of something good, big and expandable



Implementing ISO 9001

Taking advantage of the existing ISO 9001 Quality Management System sounds great. Moving into a process that opens doors into extended government projects and large money-spinning private contracts seems like a no-brainer. Reaping greater cost savings sweetens the pot. And then...

Some bells go off and you begin to wonder why every other construction contractor is not already on board.

Complexities. To be fully functional every aggressive QMS, no matter how universal or how adaptable or how beneficial, introduces a certain level of implementation and operational complexity. ISO 9001 is no exception. To this effect you should:

- Think forms, forms and more forms
- Ponder a host of set procedures that cannot be avoided, delayed or dismissed
- Then consider all of the unique functions, aspects and divisions comprised within an effective Quality Management System.

If this implies a process that seems a bit overwhelming, that is the purpose of the text. We are not trying to rattle you. We are certainly not trying to keep you from reaping the benefits and name identity associated with ISO 9001:2015 QMS certifications.

However: We do want to awaken your concern to the complexities of the task. Initiating a robust, efficient and successful Quality Management System requires planning, readiness and commitment. And it all goes better when you adopt the right tools for the job.

Enter in our cloud-based Assignar workforce and asset and allocation software. Automate and simplify the implementation and the execution of an ISO 9001:2015 QMS program. And the good news... You can take the <u>Assignar construction-based management</u> solution for a FREE test ride right this moment.



ISO 9001 via a software driven implementation

What does it take to bring together an effective, functional and efficient QMS?

How do you sustain success in cluster-mess of organizational managers, relationships and other interested parties?

And how do you bind all the associated documentation into a reliable, manageable and audit enabled package?

Here is a handful of ways Assignar can help you power the success of an ISO 9001 structured OMS:

Certification

Ready to get past the complexities of ISO 9001 Implementation and Certification? Take a read in out "13 Steps To Ensure Efficient Implementation & Certification of ISO 9001 QMS."

Audits

Concerned about how to handle ISO 9001 Audits? Invest in an application that automates the entire construction management and documentation process. Learn more from our paper, "ISO 9001 Audit, 2 Weeks To Readiness -- What Should You Do?"

ISO QMS Forms

Assignar automates real time form collection while automatically storing submissions. This ensures instant visibility throughout your company and operations. The Assignar construction management system also enables contractors with the power to build and customize forms in a manner best suited to individual business requirements. Review a list of and learn more about "Forms for Construction Contractors to Obtain ISO 9001 Certification."





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Construction Management Software crafted for the operations management needs of construction contractors.

Go to <u>www.assignar.com</u> to get started.